



All that counts.

Statements can be confusing!  
We put together this helpful guide to make reading your statement as easy as possible.

Top portion will be a coupon for payment due or a check for rebate statement



Dear Resident: No payment is due at this time. A Payment is due only when your balance exceeds \$ 25.00

SFC. JOHN DOE  
8920 TRENTON AVE #B  
CITY, ST ZIP

Account Number: 0074-000291-00

Billing Date 04/26/2009  
Balance Due \$0.00  
Payment Due Date 05/11/2009  
Amount Due If Late \$0.00

Amount Enclosed **Do not pay**

Amount due accrues until trigger amount is reached.

Note: Buffer shown after baseline amount



Electricity & Gas Statement

Your New Statement

Account Number: 0074-000291-00  
Customer Name: SFC. JOHN DOE  
Neighborhood: BEACHWOOD II  
Service Addr: 8920 TRENTON AVE #B  
Floor Plan Type: 0B-N-G-N-N-N-N

Last Month Previous Balance \$0.00  
Payments \$0.00  
Previous Balance Forward \$0.00  
This Month - Billing Date 04/26/2009  
Current Charges \$-17.30  
Adjustments & Fees \$0.00  
Total New Charges This Month \$-17.30  
New Balance **\$-17.30**

Statement activity since last billing cycle

| ELECTRICITY Service From 3/17/09 to 4/15/09 |          |          |            |           |           |            |              |          |         | Current Charges |  |
|---|----------|----------|------------|-----------|-----------|------------|--------------|----------|---------|-----------------|--|
| Charge Description                          | Beg Read | End Read | Your Usage | Base Line | Net Usage | Grace Zone | Billable Use | Rate     | Amount  |                 |  |
| Electricity Per kWh                         | 29,465   | 29,888   | 423        | 653.52    | -229.52   | -65.25     | -229.52      | 0.042180 | \$-9.68 |                 |  |
| <b>Total ELECTRICITY charges</b>            |          |          |            |           |           |            |              |          |         | <b>\$-9.68</b>  |  |

| GAS Service From 3/17/09 to 4/15/09 |          |          |            |           |           |            |              |          |         | Current Charges |  |
|-------------------------------------|----------|----------|------------|-----------|-----------|------------|--------------|----------|---------|-----------------|--|
| Charge Description                  | Beg Read | End Read | Your Usage | Base Line | Net Usage | Grace Zone | Billable Use | Rate     | Amount  |                 |  |
| Gas                                 | 3,480    | 3,532    | 56.45      | 64.17     | -7.72     | -6.42      | -7.72        | 0.986550 | \$-7.62 |                 |  |
| <b>Total GAS charges</b>            |          |          |            |           |           |            |              |          |         | <b>\$-7.62</b>  |  |

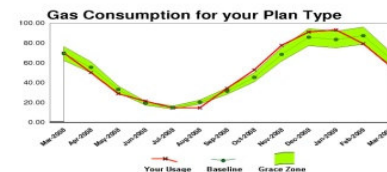
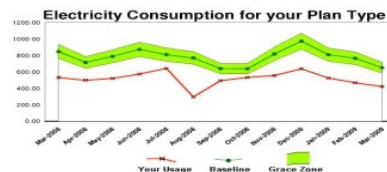
Current Charge Detail - note service dates

For Customer Service Call: 1-888-636-0493  
(Mon - Fri 7am - 7pm CST)

Access your account and pay your bill on-line at [www.minolusa.com](http://www.minolusa.com)

Total New Charges This Month **\$-17.30**

MESSAGES:



13 Months of Graphical Data

Current Month Comparison

You will receive a 10% buffer above the baseline until June 2017. The buffer is shown in the current charge detail after the baseline usage.

Your Electricity and Gas consumption summary -

| Description      | Mar-08   | Apr-08   | May-08   | Jun-08   | Jul-08  | Aug-08   | Sep-08  | Oct-08  | Nov-08   | Dec-08   | Jan-09   | Feb-09   | Mar-09   |
|------------------|----------|----------|----------|----------|---------|----------|---------|---------|----------|----------|----------|----------|----------|
| NET EL Usage     | -316.19  | -215.38  | -269.09  | -299.66  | -168.27 | -474.52  | -146.64 | -104.99 | -262.30  | -336.30  | -284.02  | -297.30  | -229.52  |
| EL Grace Zone    | 42.46    | 35.82    | 39.55    | 43.78    | 40.61   | 39.58    | 32.08   | 31.95   | 40.96    | 48.76    | 40.55    | 38.36    | -65.25   |
| Billable EL Use  | -316.19  | -215.38  | -269.09  | -299.66  | -168.27 | -474.52  | -146.64 | -104.99 | -262.30  | -336.30  | -284.02  | -297.30  | -229.52  |
| Your EL Charge   | \$-13.69 | \$-9.32  | \$-11.65 | \$-12.97 | \$-7.28 | \$-20.54 | \$-6.35 | \$-4.54 | \$-11.35 | \$-14.19 | \$-11.98 | \$-12.54 | \$-9.68  |
| NET GAS Usage    | 0.62     | -5.32    | -4.26    | 2.26     | -0.26   | -5.70    | 2.83    | 7.56    | 9.23     | 5.30     | 9.73     | -8.01    | -7.72    |
| GAS Grace Zone   | -3.46    | 2.77     | 1.65     | 0.95     | 0.74    | 1.01     | 1.57    | 2.26    | 3.42     | 4.29     | 4.17     | 4.36     | -6.42    |
| Billable GAS Use | 0.00     | -5.32    | -4.26    | 2.26     | -0.26   | -5.70    | 2.83    | 7.56    | 9.23     | 5.30     | 9.73     | -8.01    | -7.72    |
| Your GAS Charge  | \$0.00   | \$-5.25  | \$-4.20  | \$2.23   | \$-0.26 | \$-5.63  | \$2.79  | \$7.46  | \$9.11   | \$5.23   | \$9.59   | \$-7.90  | \$-7.62  |
| Your Charge*     | \$-13.69 | \$-14.57 | \$-15.85 | \$-10.74 | \$-7.54 | \$-26.17 | \$-3.56 | \$2.92  | \$-2.24  | \$-8.96  | \$-2.39  | \$-20.44 | \$-17.30 |

\* Your Charge = Your EL Charge + Your GAS Charge

13 Months of Historic Data