



March 2, 2020

Dear Valued Resident:

On February 25, 2020, Secretary of Defense Esper and the Secretaries of the Air Force, Army and Navy signed the Military Housing Privatization Initiative (“MHPI”) Resident Bill of Rights. I have attached a copy for your reference and am reaching out to confirm that Hunt Military Communities is fully supportive of the initiatives outlined in this document.

While signing the MHPI Resident Bill of Rights is a significant step forward, Hunt Military Communities continues to work closely with our partners, military families, local and corporate team members to ensure these rights are fully communicated to our residents and embedded into our standard operating procedures. We are also working collaboratively with the Department of Defense and other MHPI project owners on the inclusion in the Resident Bill of Rights the other three remaining rights: the right to access maintenance history, a process for dispute resolution and withholding of rent until disputes are resolved.

Our teams are working diligently to ensure we are providing the best possible housing for America’s Service Members and their families. Let me assure you that we are fully aware of residents’ frustrations, and together, we are focused on not only addressing each of them, but making sure we have improved policies and procedures in place so that all homes are safe, healthy and comfortable. As always, we are striving for 100% resident satisfaction.

If you have any questions or concerns, please reach out to your community director. If you have already contacted our local Management and Housing Office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management via: The Hunt Promise Helpline: (855) 333-2835.

We recognize the sacrifices you and your family make and are grateful for your service. We take our job of serving those who serve very seriously, and will continue to work diligently to ensure we are offering you the highest quality homes possible.

Sincerely,

A handwritten signature in blue ink, appearing to read 'John Ehle', written in a cursive style.

John Ehle
President, Hunt Military Communities