AUG 2021 LANGLEY INSIGHTS **NEWS & STORIES**





Congratulations To Our Patriotic Porches! 225 Falcon Court And 154 Egan Avenue

Our CEO's Message



Dear HMC Residents,

I am honored and humbled to be a part of the Hunt Military Communities' family. As the new CEO, I look forward to continuing with the company vision of providing 5-Star Service and excellence in housing. As a former Marine, I understand first-hand the challenges service members and their families face when moving to a new community and the importance of providing quality housing.

Over the next several months, I will be visiting many of our HMC communities with the intention of meeting residents, touring homes, and looking for ways to make your living experience the very best it can be. I will tirelessly search for ways Hunt Military Communities can improve our service delivery and homes to enrich the lives of our residents. Our nation's military service members became my heroes after two combat tours in the Marine Corps, and I greatly look forward to serving our military families. As always, we want your feedback, and our Hunt Promise Helpline (https://www.huntmilitarycommunities.com/contact-us) provides an easy way for you to share your feedback or address concerns that have not been appropriately tended to at the site level. Transparency and open communication will help HMC to provide you great service.

Brian Stann

CEO Hunt Military Communities





Fun & Exciting Events Coming To Our Families!

National Night Out

Save the date and join us for National Night Out! This free event is August 3rd from 2-5pm and will be held at Langley Family Housing's Off Base Welcome Center. Join us for food, music, prizes, jump houses, children finger print kits and much more.

Popsicles in The Park

Popsicles in your neighborhood Park - watch for our "Pop" up in your neighborhood park. August 16-26th.

Pie on the Fly

Hunt Heart Program's Pie on the Fly for deployed spouses. Get a free pizza...at the Welcome Center. RSVP only for a free pizza ready for pick up August 10th at 5:00pm at the Welcome Center.

Kids Snack Packs & Crafts

Kids Snack Packs & Crafts to go. August 12th, stop by the Welcome Center to pick up your snacks and crafts.

Backpack Brigade

Hunt Heroes Foundation and Operation Homefront are excited to be working in collaboration again this year to bring school supplies to military families in advance of the upcoming 2021 school year. This year, HHF will be delivering 2,100 backpacks filled with school supplies and distributing them throughout the month of August to HMC communities within the continental U.S and Hawaii. Through the event, HHF aims to alleviate some of the financial burden military families face when getting their kids ready for school by providing backpacks with a variety of needed supplies, including pens, pencils, paper, scissors, and binders all tailored to the needs and grade levels of the children. This program is open to school-age children between the ages of 4-16 who reside in an HMC home. Visit <u>backpack.huntheroesfoundation.org/</u>

We Are Going Paperless

Hunt Military Communities is pleased to announce that, effective September 1, 2021, we will be transitioning to electronic payments only. Say goodbye to paper payments and say hello to the safe, secure, and seamless way to make payments! Check out all the great benefits of our electronic payment options below. Download the Hunt Resident App via the links below to set up your preferred online payment method today! Apple App Store: <u>https://ecs.page.link/AAqJA</u> Google Play Store: <u>https://play.google.com/store/apps/details...</u> * Those who pay via rent allotment will continue to do so. #HuntResidentApp #OnlinePayments #PaperlessBilling #Hunt #HuntMilitaryCommunities

Contact Information

Kevin Cline

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Quality Assurance Manager michael.green@huntcompanies.com Jamie Williams Maintenance Director

Maintenance Director jamie.williams@huntcompanies.com

Off Base Welcome Center 1798 First Street Hampton, VA 23665 *Monday - Friday: 8:30-5:30pm* 757-865-1330

Main Base Welcome Center 11 Burrell Loop, Langley AFB, VA 23665 Monday - Friday: 8:00-3:30pm 757-766-1336

After Hours Emergency Maintenance 757-766-0136

EFFECTIVE SEPTEMBER 1st

IS GOING "PAY" PERLESS!

The Safe, Secure, and Seamless way to make payments.

Starting **September 1**st HMC will be accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App 🔀 • Hunt Resident Portal • WIPS Walk In Payment System

Benefits of Paying Online

- Eliminates the Need to Drop Off Payments
- Secure Payments Can Be Made Right from Your Phone or Device
- Payments are Posted to Your Account Immediately
- Email Receipts are Sent Directly to Your Inbox
- Never Forget a Payment Again, Set Up Recurring Account Payments
- Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App**

walk in payment system





Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.



HuntMilitaryCommunities.com

