

NOV
2021

LANGLEY INSIGHTS NEWS & STORIES



Happy Thanksgiving!

Our CEO's Message



Dear HMC Residents,

The Tenant Satisfaction Survey has just been launched and hopefully by now you have received your email with a link to the survey. This survey is very important and the questions are crafted to help us understand areas of opportunity to improve your living

experience while also gaining feedback on the areas you are enjoying so we can invest more focus on those.

Our commitment to 5-Star Service is rooted in our belief that our residents deserve our very best. You are our priority, and our purpose. I respectfully request you to complete your survey, it will take less than five minutes. Your feedback is valued.

On November 11th we will honor our many veteran residents who unselfishly answered the call and served our great nation in the name of duty, honor, and country. We could not be more grateful or proud of their sacrifices. I also want to wish you and your family a Thanksgiving filled with gratitude and peace. As always, thank you for allowing us to serve you.

Brian Stann

CEO

Hunt Military Communities



Thank You for Your Service

To our men and women in uniform, past, present and future, Hunt Military Communities thanks you for your service.

Resident Gratitude Week

November is a month to reflect on everything we are thankful for. Here at Langley Family Housing we want to express our appreciation with an extra special Resident Gratitude Week! Each day Nov. 8th-12th we will be hosting an event just to celebrate you! We have raffles, virtual paint night, snacks to go and much more! We want to make sure our families know we are here for you and we appreciate your feedback. Our goal is always to provide you a 5-star level of service. Please do not hesitate to reach out to us.



Helping Hands Foodbank Donations

Thank you to our wonderful community and the generous response to helping stock up our local foodbank. Our residents donated 163 bags of groceries to the Virginia Peninsula Food Bank. The food collected weighed approximately 1,182 pounds, which equates to at least 1,020 meals! Amazing job Langley families for helping those in our community faced with food scarcity, your donations are greatly appreciated.

Our Team is Growing!

We wanted to give a BIG welcome to our 3 newest team members to join the Langley Family Housing community!

- Cami will be the newest RSS for Frontier Crossing
- Christi is joining our team as Community Manager
- Mel is our newest maintenance manager

Contact Information

Kevin Cline

Community Director
kevin.cline@huntcompanies.com

Rebecca McCallister

Community Manager
Off Base Welcome Center
rebecca.mccallister@huntcompanies.com

Jamie Williams

Maintenance Director
jamie.williams@huntcompanies.com

Off Base Welcome Center

1798 First Street Hampton, VA 23665
Monday - Friday: 8:30-5:30pm
757-865-1330

Main Base Welcome Center 11

Burrell Loop, Langley AFB, VA 23665
Monday - Friday: 8:00-3:30pm
757-766-1336

After Hours Emergency Maintenance

757-766-0136



HuntMilitaryCommunities.com





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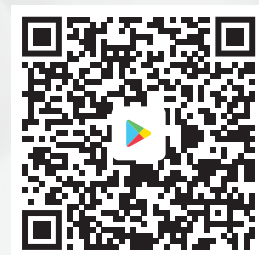
HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.