

DEC
2021

LANGLEY INSIGHTS NEWS & STORIES



Happy Holidays!

Our CEO's Message



Dear Residents,

Our team has taken time to reflect on all that has occurred in 2021. Although this past year was still not back to normal, we did take time to step back and assess ways we can better serve our residents. This past year we provided many programs to serve our families with children such as Hunt Little Heroes, Operation Homefront's Back to School Backpack Brigade, and our Patriot essay and video contest. We also conducted a food drive to help our military families and local community who may be addressing food insecurity concerns. These are just a few of the many programs, contests, and support services we were honored to provide our residents. Most importantly, we listened to your feedback from the CEL and Satisfacts surveys and took time to address areas you expressed as needing additional attention. We have prioritized several areas of our company to improve our service delivery and operating processes to create a better resident experience for your families.

I sincerely wish you and your family happiness, good health, and time together with the ones you love most during the holidays. Thank you for your service and sacrifice for our great nation. We are grateful for you.

All the best,
Brian Stann

Hunt Military Communities
President & Chief Executive Officer



HuntMilitaryCommunities.com



Staying Connected with Our Residents

This Holiday Season, we love celebrating Resident Gratitude week with our families in November and we know the holidays have been looking a bit different lately. Our community is full of neighbors and we're always looking for different resident events and ways to engage our families. Be sure to check out our Facebook page and community emails. We have several activities planned including snacks to go, holiday craft to-go kits, our annual light decorating contest, and much more!

Santa's Test Run!

Santa is visiting Langley December 21st and 22nd! He'll be testing out his custom sleigh and planning his delivery route for all those on his nice list! Be on the lookout for his planned route throughout our community.

4th Annual Holiday Lights Contest

Marco's Pizza is proud to sponsor our 4th Annual Holiday Lights Contest. One lucky resident will win 1 year of FREE Marcos Pizza. Marcos will drive the property to select a winner December 17th. In order to be eligible to win, residents must comply with all Resident Guidelines.

Decorative Light Reminder

All decorative lighting must be UL or FM approved for indoor / outdoor use. Outside decorative lights are to be off no later than midnight, except on Christmas Eve and New Year's Eve, when they are allowed to remain on overnight. Outside lights are not authorized during daylight hours. Holiday decorations and outside lighting are prohibited from being placed higher than the edge of the roof gutter. The use of staples, nails, screws, or other mechanical fasteners to attach decorations or lighting to the homes and associated structures is prohibited. Plastic clip-on hooks may be commercially obtained and used to attach decorative lighting, garlands, etc. Attachment of anything to vinyl siding is prohibited. Additionally, electrical decorations must be unplugged when residents are away from the home.

Candle with Care

Candles are lovely this time of year but an open flame can easily ignite anything that burns! Consider switching to flameless candles. There are several different types that look and even smell like real candles. If you do use candles in your home make sure to blow them out when not being attended. Avoid the use of candles where it can be overlooked or too close to other items. Make sure to use a sturdy holder that is meant for candle use.

Heading Away for the Holidays?

Langley Family Housing requires residents to provide advance notification when their home will be unoccupied for more than 7 days. We have a form called NOTIFICATION OF ABSENCE FROM THE HOME - we can email it or you can stop by either office to pick one up.

Contact Information

Kevin Cline
Community Director
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Rebecca McCallister
Community Manager
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Christi Bodkin
Community Manager
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Jamie Williams
Maintenance Director
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Mel Whitehead
Maintenance Manager
mel.whitehead@huntcompanies.com

Off Base Welcome Center
1798 First Street Hampton, VA 23665
Monday - Friday: 8:30-5:30pm
757-865-1336

Main Base Welcome Center 11
Burrell Loop, Langley AFB, VA 23665
Monday - Friday: 8:00-3:30pm
757-766-1336

After Hours Emergency Maintenance
757-766-0136



IS GOING “PAY” PERLESS!

The Safe, Secure, and Seamless way to make payments.

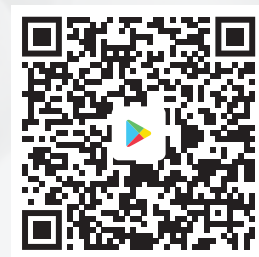
HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

Benefits of Paying Online

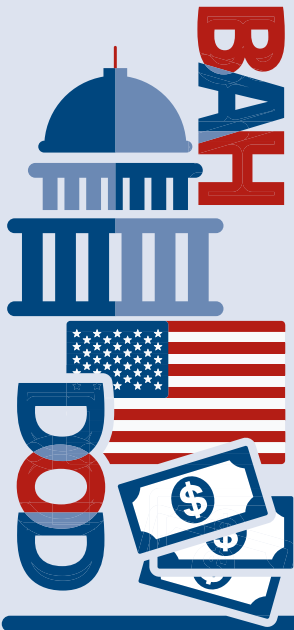
- ✓ Eliminates the Need to Drop Off Payments
- ✓ Secure Payments Can Be Made Right from Your Phone or Device
- ✓ Payments are Posted to Your Account Immediately
- ✓ Email Receipts are Sent Directly to Your Inbox
- ✓ Never Forget a Payment Again, Set Up Recurring Account Payments
- ✓ Pay Without Fees for Direct Bank Account Payments

Scan the QR code with your phone to download the **Hunt Resident App** 



Please contact our office if you need assistance setting up online payments via the Hunt Resident App/Portal or WIPS.

WHERE DOES YOUR BAH WITH HUNT MILITARY COMMUNITIES GO?

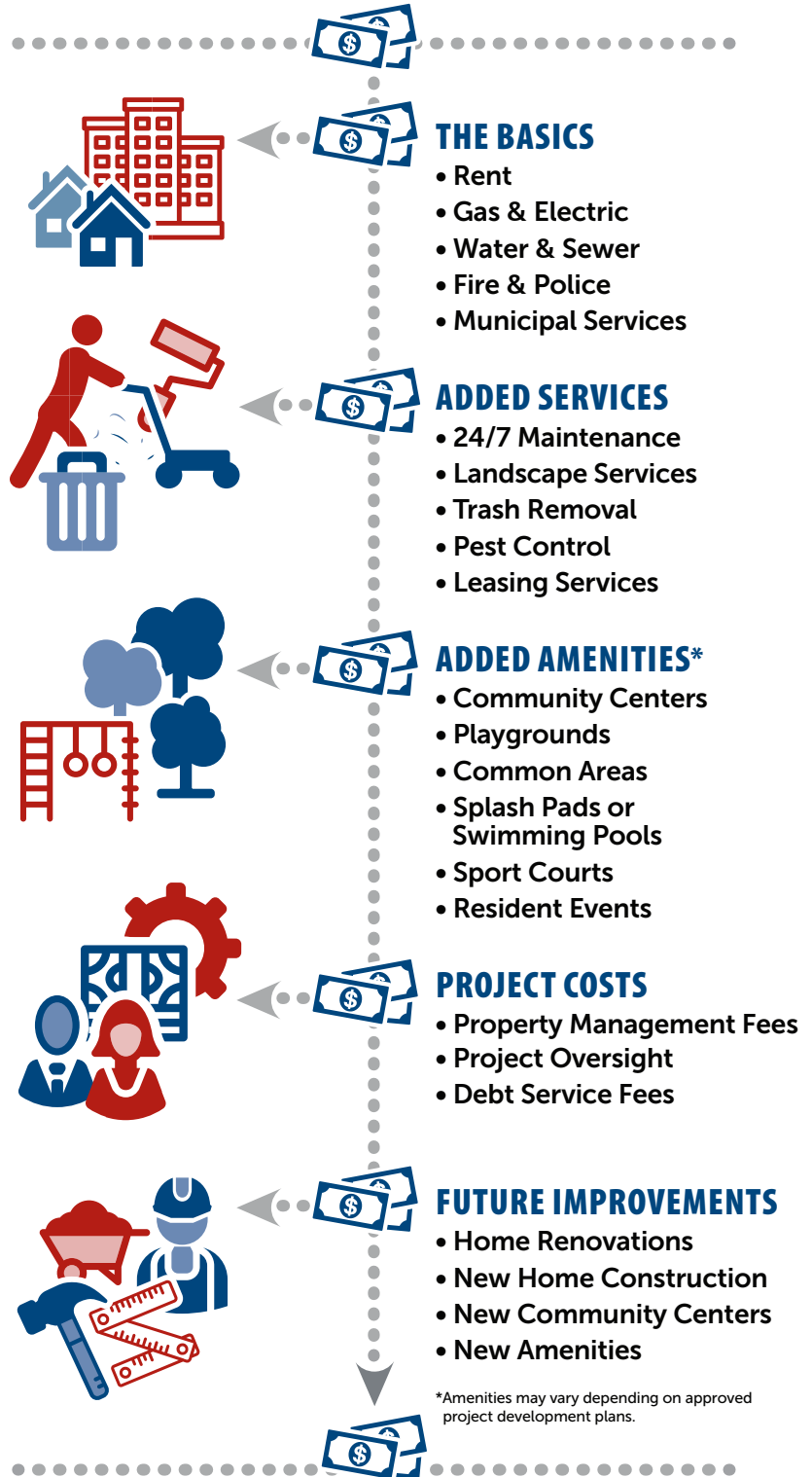


Your Basic Allowance for Housing (BAH) is the stipend the Department of Defense allocates for you to pay for the majority of rent and utilities.

HuntMilitaryCommunities.com



Your BAH with Hunt Military Communities Includes:



BAH funds are reinvested back into the project for current and future service members' needs.