



LANGLEY
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

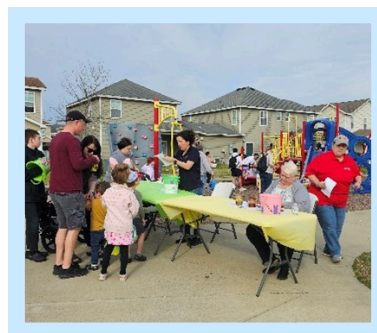
COMMUNITY DIRECTOR UPDATE

MAY 2025

COMMUNITY NEWS

A big **Thank You** to all that completed this year's Tenant Satisfaction Survey. Your feedback helps us make improvements to our community. Your feedback is greatly appreciated and valued. Congratulations to all our prize winners.

Our Annual Hop & Hunt was a **HUGE** success. We had over 500 in attendance. Thank you to all that came out! It was a beautiful day! Thank you to Teeny Tiny Farm and Pure Energy Entertainment for joining us at the event. We look forward to hosting this event again in the future! Extra specials thanks to our COM Team guys that helped get the eggs ready for each hunt!



NEW TEAM MEMBERS

Langley Family Housing is thrilled to welcome two new members to our team, Andra; Sandra without the S, and Kyle!

We are delighted to have them on board and look forward to the great contributions they will bring to our community.



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COMMUNITY TRASH

MAY 2025 - Trash, Recycle, & Bulk Schedule				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
			1-May	2-May
			GREEN RECYCLE	
5-May	6-May	7-May	8-May	9-May
	BLUE TRASH	GREEN TRASH	BLUE RECYCLE	
	BLUE BULK			
12-May	13-May	14-May	15-May	16-May
	BLUE TRASH	GREEN TRASH	GREEN RECYCLE	
		GREEN BULK		
19-May	20-May	21-May	22-May	23-May
	BLUE TRASH	GREEN TRASH	BLUE RECYCLE	
	BLUE BULK			
26-May	27-May	28-May	29-May	30-May
	BLUE TRASH	GREEN TRASH	GREEN RECYCLE	
		GREEN BULK		

Frontier Crossing & On Base Housing Neighborhoods
Jamestown Village & Freedom Terrace Neighborhoods

GOOD NEWS STORIES - THANK YOU FOR THE WONDERFUL REVIEWS

- ✓ "T was very helpful and did a great job troubleshooting and replacing."
- ✓ "This technician is an absolute asset to your team. He was professional, polite and an expert of his craft. Strongly consider promoting this man."
- ✓ "Robert M. was great!! He was friendly and kind and fixed the lock on my back door!"



UPCOMING COMMUNITY EVENTS

MY MOM IS BETTER THAN YOURS!

Date: Thursday, May 1st till Friday, May 9th

Location: Langley Family Housing [Facebook](#) page

Comment on our [Facebook](#) page on why your Mom is the **BEST** and be entered into a drawing for Nothing Bundt Cake Trio Tower!

**Restricted to Langley Family Housing residents only*

MOTHER'S DAY CRAFT KITS

Date: Wednesday, May 7th

Time: 3pm - 5pm

Location: Off Base Welcome Center & Main Base Office

Make your Mom a beautiful Mother's Day present. Stop by either office listed above to pick up a Mother's Day Themed Craft Kit to take home and make for your Mom.

**Available while supplies last*



NATIONAL CHOCOLATE CHIP DAY

Date: Thursday, May 15th

Time: 3 – 5pm

Location: Off Base Welcome Center & Main Base Office

Come and celebrate National Chocolate Chip Day with us by stopping by either office listed above to grab a Chocolate Chip snack.

**Available while supplies last*

NATIONAL BE A MILLIONAIRE DAY

Date: Tuesday, May 20th

Time: All Day

Location: Langley Family Housing **Facebook** page

If I had a million dollars, what would I do? 🤔

Comment on our **Facebook** page what **you** would do with 1 Million Dollars and be entered into a drawing for a Nothing Bundt Cake Trio Tower.

**Winner will be announced on Wednesday, May 21st.*

**Restricted to Langley Family Housing residents only*

SPLASH PAD GRAND OPENING & ICE CREAM SOCIAL

Date: Friday, May 23rd

Time: 3pm – 5pm

Location: Off Base Welcome Center

Join us as we celebrate the Opening of our Community Splash Pad for the Summer Season. Come and get cool on the Splash Pad along with some ice cream. We will have an ice cream bar with all the toppings!

**Minors must be accompanied by a parent or guardian & ice cream is available while supplies last*

CONGRATS TO THE SENIOR CLASS OF 2025!

Date: Monday May 27th till Friday, June 6th

We want to celebrate and give a gift to our Langley Family Housing Graduating Class of 2025! Please send your graduating **Senior's name**, the **name of their High School** and **your street address** to langleyeventsrsvp@huntcompanies.com! Graduate gifts will be delivered to your home.

**Restricted to Langley Family Housing residents only*

COMMUNITY UPDATE

Warmer weather is here and we want to take a minute and remind you of a few of our Community Guidelines:

*Speed limit is 15 mph through the community

*Basketball hoops should be pulled back from common areas and curbs when not in use

*Boats, campers, and trailers are not permitted in the community except 24 hrs before and after use for loading and unloading. Campers are not to be plugged into electrical outlets or used for living quarters while parked in the community.

*Personal pools are not to be left unattended at any time. Parent or Guardian must always be present when pool is in use.

*Trash and Recycle bins are not to be left at the curb except for the evening before collection. Must be brought to trash enclosure after collection

*Pets must be on a leash and owner must have positive control when not in fenced in yard. Tethering pets outside is prohibited.

To read through all of our Community Guidelines go to www.LangleyFamilyHousing.com



MAINTENANCE TIP

Work Order Submission Process

SUBMIT - Urgent or Emergency Maintenance requests 24 Hours a day by calling **(757) 920-7100**

***DO NOT SUBMIT THESE REQUESTS THROUGH THE ONLINE PORTAL OR THE HUNT RESIDENT APP**

Urgent or Emergency Maintenance may be defined as, but not limited to:

- Inoperable Appliances
- Clogged Toilets
- Door Security
- Gas Concerns
- HVAC Not Heating or Cooling Your Home
- Leaks/Water Intrusions
- Lock Outs/Key Issues
- Mold Concerns
- No Power
- No Water
- Smoke Detector/CO Detector Chirping or Inoperable
- Water Heater Concerns
- Any other work order that is a potential life, health, or safety concern

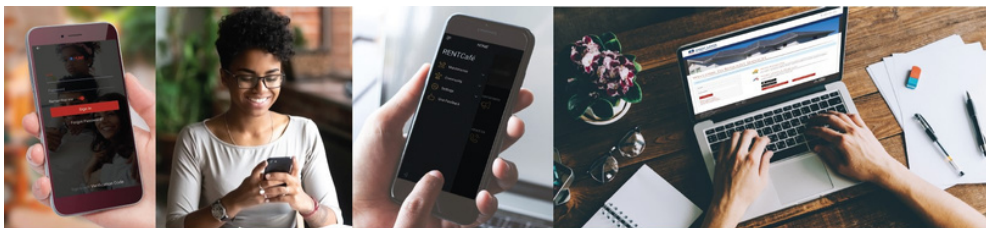
SUBMIT - Routine Maintenance requests through the Hunt Resident App or the online portal at www.LangleyFamilyHousing.com

*These are Maintenance requests that are **NOT** a potential threat to life, health, or safety. Examples include:*

- Air Filters
- Blind Repair
- Cabinet Repair
- Flags/Flag Poles/Flag Holder
- Flooring Repair
- Light Bulbs over 10ft
- Mailbox Repair
- Routine Pest Control Requests
- Toilet Seat Repairs

Hunt Resident App Work Order Submission Process:

- Open your Hunt Resident application or log into the online portal to submit a Routine Maintenance Service Request.
- Work Orders are time-stamped and immediately logged in the property management software.
- Residents receive email work order status notifications throughout the process of their request through the completion from cdr@yardi.com.
- Upon work order completion, residents will receive an automated online survey and phone call to ensure satisfaction from surveys@satisfaction.com.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Jessica Dempsey, Community Director

 Jessica.Dempsey@huntcompanies.com

Office Contact Information  (757) 920-7100

 LangleyFamilyHousing@huntcompanies.com