

# COMMUNITY DIRECTOR UPDATE JUNE 1, 2025



## **COMMUNITY NEWS**

Every year, Hunt Military Communities hosts "Hunt Helping Hands." Our staff participate in volunteer opportunities that are near and dear to our military families. This year at Langley, we had a great time helping at the Airman's Attic. Thanks for allowing us this opportunity to give back to our Langley Community!



## **POOL AND SPLASH PAD HOURS AND RULES**

#### Pool and Splash Pad Hours:

Closed on Monday's Sunday, Tuesday, Wednesday & Thursday: 10AM – 7PM Friday & Saturday: 10AM – 8PM

#### Pool and Splash Pad Rules:

- You must have your pool pass to enter the pool area. Please stop by the office for the current code. Do not share the pool code.
- Children must be at least 14 years old to enter the pool or splash pad area without an adult. Children between 14-17 cannot bring guests to the pool or splash pad and cannot supervise anyone under the age of 18.
- Rafts, tubes, and floats are not permitted in pool.
- Children who are not yet potty trained must wear a swim diaper to enter the pool or splash pad.
- Appropriate bathing attire must be worn. Street clothes will not be allowed in the pool.
- Appropriate bathing attire consists of a swimsuit top and bottom. Tank tops, shorts (not denim) and/or t-shirts may be worn over a bathing suit, but not instead of.
- Patrons are encouraged to shower off before entering the pool.
- No running on the pool or splash pad deck.
- No glass containers allowed in either facility.
- No smoking and no alcohol in the pool or splash pad area.
- Running, roughhousing, violent play, or vulgar language prohibited.
- No animals allowed in pool or splash park area.
- No inappropriate touching, groping, kissing, etc... This is a family area.
- Music must be kept to a level where everyone can enjoy the facilities.
- Water guns cannot be larger than the palm of your hand.
- Exterior furniture must remain on the deck, not in the pool or on the pad.
- Footballs, baseballs, soccer balls, basketballs, etc. are not permitted in the pool or splash pad area.
- Do not carry mud or sand on to the pad.
- No food or drinks permitted on the Splash Pad.
- Do not cover water fixtures or drains.
- Skateboards, rollerblades, bikes, scooters, or any type of self-propelled or motorized vehicle are not permitted on the pad at any time. Between Memorial Day and Labor Day these items are not permitted in the general area surrounding the splash pad including the adjacent picnic area, playgrounds and patio area around the Welcome Center.



LangleyFamilyHousing.com



# LANGLEY FAMILY HOUSING HUNT MILITARY COMMUNITIES

# **COMMUNITY REMINDERS**

## **COMMUNITY TRASH**

JUNE 2025 - Trash, Recycle, & Bulk Schedule				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2-Jun	3-Jun	4-Jun	5-Jun	6-Jun
	BLUE TRASH	GREEN TRASH	BLUE RECYCLE	
	BLUE BULK			
9-Jun	10-Jun	11-Jun	12-Jun	13-Jun
	BLUE TRASH	GREEN TRASH	GREEN RECYCLE	
		GREEN BULK		
16-Jun	17-Jun	18-Jun	19-Jun	20-Jun
	BLUE TRASH	GREEN TRASH	BLUE RECYCLE	
	BLUE BULK			
23-Jun	24-Jun	25-Jun	26-Jun	27-Jun
	BLUE TRASH	GREEN TRASH	GREEN RECYCLE	
		GREEN BULK		
Frontier Crossing & On Base Housing Neighborhoods Jamestown Village & Freedom Terrace Neighborhoods			HUNT MILITARY COMMUNITIES	

## **GOOD NEWS STORIES - THANK YOU FOR THE WONDERFUL REVIEWS**

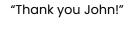
'David was very professional, and courteous. We wouldn't expect anything less from him."

"Mr. Goodie, provided great service and great laughs."

"Mr. John was expedient and took care of the maintenance request with utmost professionalism. He was flexible with my request and current situation to complete the job without me needing to be there. I highly appreciate his service to our community and thank him for enabling me to continue my work to support my duties."







# **LANGLEY** FAMILY HOUSING

# COMMUNITY REMINDERS

### **UPCOMING COMMUNITY EVENTS**

#### FATHER'S DAY THEMED CRAFT KITS

Date: June 3<sup>rd</sup>, 2025 Time: 3:00PM - 5:00PM Location: Off Base Welcome Center & Main Base Office

Stop by the off base Welcome Center or Main Base Office for a Father's Day Themed Craft. \*Availble while supplies last

#### **1ST FRIDAY FAIR**

Date: June 6<sup>th</sup>, 2025 Time: 5:00PM - 7:00PM Location: Off Base Welcome Center

Resident Vendor Fair held the 1<sup>st</sup> Friday of every month from June-September. Residents can RSVP their name, address, and product/service offered. Space is limited so RSVP is required. \*Restricted to Langley Family Housing Residents Only

#### **TELL US YOUR BEST DAD JOKE!**

Date: June 9<sup>th</sup> - June 13<sup>th</sup> Time: Anytime Location: <u>Langley Facebook Page</u>

Facebook Event - Share your best dad joke with us and be entered into a drawing for a Pizza Dinner on us!

#### **GRAB & GO SNACKS**

**Date:** June 19<sup>th</sup>, 2025 **Time:** Anytime **Location:** Off Base Welcome Center or Main Base Office

Stop by the off base Welcome Center or Main Base Office for a snack! \*Restricted to Langley Family Housing residents only while supplies last

#### PATRIOTIC PORCH DECORATING CONTEST

**Date:** June 23<sup>rd</sup> – July 7<sup>th</sup> **Time:** Anytime **Location:** Your Porch and Post to <u>Langley Facebook Page</u>

Residents can post a photo of their outside Patriotic decorations to be entered into a drawing for Pizza Dinner on Us! \*Restricted to Langley Family Housing residents only while supplies last

#### **HURRICANE PREPAREDNESS**

Date: June 18<sup>th</sup>, 2025 Time: 5:00PM – 6:00PM Location: Off Base Welcome Center or Main Base Office

Know what to do before a hurricane arrives! Presented by 633d CES Emergency Management. Please join us and get great info on developing your family's Emergency Action Plan. More information to follow. \*Restricted to Langley Family Housing Residents Only















LangleyFamilyHousing.com



## **LANGLEY** FAMILY HOUSING

# **COMMUNITY REMINDERS**

## MAINTENANCE TIP

#### Work Order Submission Process

#### SUBMIT - Urgent or Emergency Maintenance requests 24 Hours a day by calling (757) 920-7100

#### \*DO NOT SUBMIT THESE REQUESTS THROUGH THE ONLINE PORTAL OR THE HUNT RESIDENT APP

Urgent or Emergency Maintenance may be defined as, but not limited to:

• Inoperable Appliances

• Leaks/Water Intrusions

Clogged ToiletsDoor Security

Gas Concerns

Home

- No PowerNo Water
- Smoke Detector/CO Detector
   Chirping or Inoperable
  - Water Heater Concerns
  - Any other work order that is a potential life, health, or safety concern

## Lock Outs/Key IssuesMold Concerns

#### SUBMIT - Routine Maintenance requests through the Hunt Resident App or the online portal

#### at www.LangleyFamilyHousing.com

HVAC Not Heating or Cooling Your

These are Maintenance requests that are **NOT** a potential threat to life, health, or safety. Examples include:

- Air Filters Blind Repair
- Flags/Flag Poles/Flag HolderFlooring Repair
- Mailbox Repair
- Routine Pest Control Requests
- Cabinet Repair
   Light Bulbs over 10ft
- Toilet Seat Repairs

#### Hunt Resident App Work Order Submission Process:

- Open your Hunt Resident application or log into the <u>online portal</u> to submit a Routine Maintenance Service Request.
- Work Orders are time-stamped and immediately logged in the property management software.
- Residents receive email work order status notifications throughout the process of their request through the completion from cdr@yardi.com.
- Upon work order completion, residents will receive an automated online survey and phone call to ensure satisfaction from surveys@satisfaction.com.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Jessica Dempsey, Community Director
Jessica.Dempsey@huntcompanies.com

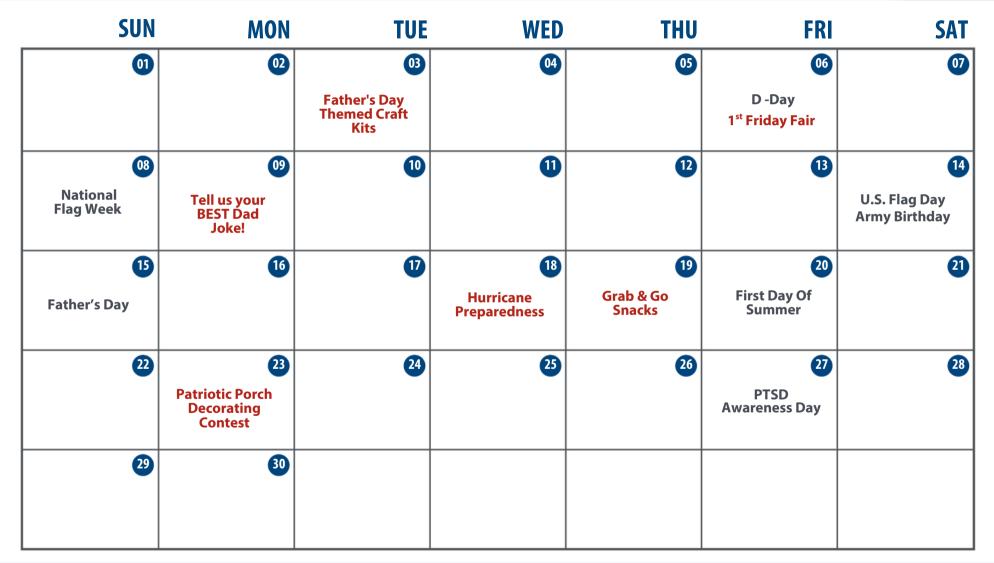
Office Contact Information 🐚 (757) 920-7100



LangleyFamilyHousing.com



# JUNE





LangleyFamilyHousing.com



2025