



COMMUNITY DIRECTOR UPDATE

MARCH 1, 2026



COMMUNITY UPDATES

Tenant Satisfaction Survey is HERE! It's that time of year again. We want to hear from you. The annual Tenant Satisfaction Survey is starting on **March 2nd**. Your feedback helps determine which areas need attention and which projects are most needed for our community. The survey will be sent to the primary leaseholder's personal email on file. All completed surveys are entered into a prize drawing. Thank you for taking the time to give us your feedback.



**SCAN THE
QR CODE**

To receive your survey link via text!

Our annual Hop & Hunt is Saturday, March 7th, 9:00 AM – 11:00 AM. Join us for a 5000-egg hunt by age (refer to event page for age groups), a petting zoo, a DJ, and MORE! We will have outdoor activities to enjoy between each egg hunt. Registration is required for each egg hunt. This event is for Langley Family Housing residents only. Service animals registered with the office are permitted.

WASTE MANAGEMENT BULK COLLECTION PROCESS

1. Please consider item donation before placing out for bulk collection.
2. Place bulk items behind the curb line in front of your home no later than 5:00 PM before service day.
3. Do not place in the street, on the sidewalk, or in any fashion that may interrupt daily movement.
4. Do not place within 3 ft. of an obstructions (mailbox, parked care, fire hydrant, tree, etc.).
5. Do not place under low hanging tree limbs or other overhead obstacles.
6. Residents also have the option to delivery bulk items directly to WM Bethel Landfill with proper ID.
7. Residents may place up to (2) cubic yards of bulk at the curb, per service.

Items that **WILL NOT** be accepted:

- Construction Materials
- Propane Tanks
- Carpet
- Cabinets
- Doors
- Sinks
- Toilets
- Glass
- Hazardous Waste
- Tires
- Dirt/Rocks/Concrete
- Vehicle/Motorcycle Parts
- Computers/E-Waste
- Paint
- Appliance
- Bagged Trash
- Items Small Enough to Fit in Curbside Container

*Waste Management passes are issued at move-in. There is a \$25 replacement fee for lost cards. Bulk items not picked up must be taken to the landfill located at 100 North Park Lane.

Leasing Office Contact Information

- (757) 920-7100
- LangleyFamilyHousing@HuntCompanies.com
- www.LangleyFamilyHousing.com

Please look at Page 4 for the Trash Schedule.

RESIDENT REVIEWS

Here's what you all had to say about our team at Langley. Thank you for taking the time to share your experience with us! Your feedback is truly valued by our team.

- ★ "Can't thank John and Billy enough. Again, after hours, plugged drains... but Billy came in from his time off, and John stayed after it, keeping us informed that CE was resolving it. Thanks much! Appreciate you all!!"
- ★ "We appreciate John taking care of the problem!"
- ★ "Robert was very welcoming, kept us updated, and resolved our heat issue. I've been here 3 years and have never had a maintenance employee come with his great customer service. Thank you, Robert!"

UPCOMING COMMUNITY EVENTS

LANGLEY LEPRECHAUN SIGHTING

Date: Monday, March 2nd - Friday, March 20th

Location: Langley Family Housing

Be on the lookout for Leprechauns around our neighborhoods. Be quick and snap a photo, share on our Facebook page, and be entered to win a pizza dinner on US! *Langley residents only.



TSS KICKOFF PARTY

Date: Monday, March 2nd

Location: Off Base Welcome Center and Main Base Office

We are excited about our 2026 Tenant Satisfaction Survey. Stop by for some goodies to celebrate this year's TSS! *Langley residents only. Minors must be accompanied by a parent or guardian.



LUCKY BINGO

Date: Monday, March 2nd - Friday, March 20th

Location: Langley Facebook Page

Join us for a virtual game of Bingo. RSVP by emailing your name and address to LangleyEventsRSVP@HuntCompanies.com. The first person to collect Bingo wins a Nothing Bundt Cake Trio Tower! *Langley residents only.



EVENTS (CONTINUED)

ANNUAL HOP & HUNT

Date: Saturday, March 7th

Time: 9:00 AM - 11:00 AM. Age groups are as follows: 0-3 years old at 9:30 AM, 4-6 years old at 10:00 AM, 7-11 years old 10:30 AM

Location: Off Base Welcome Center located at 1798 First Street

Join us for a 5,000-egg Easter Egg Hunt, outdoor activities, a DJ, and a spring petting zoo! *Langley residents only. Minors must be accompanied by a parent or guardian. Service animals registered with the office are permitted.



ST. PATRICK'S DAY THEMED CRAFT KITS

Date: Tuesday, March 10th

Time: 3:00 PM - 5:00 PM

Location: Off Base Welcome Center or Main Base Office

Stop by the Off Base Welcome Center or Main Base Office for a St. Patrick's Day themed craft kit! *Langley residents only.



NATIONAL PI DAY

Date: Friday, March 13th

Time: All Day

Location: Off Base Welcome Center or Main Base Office

Celebrate National Pie Day with a delicious mini pie!

*Langley residents only. One pie per resident.



WE ARE LUCKY TO HAVE YOU HERE!

Date: Tuesday, March 17th

Time: All Day

Location: Off Base Welcome Center or Main Base Office

Enjoy festive St. Patrick's Day treats at both the Off Base Welcome Center and the Main Base office!



POP IN FOR OUR POPCORN BAR

Date: Wednesday, March 25th

Time: 3:00 PM - 5:00 PM

Location: Off Base Welcome Center or Main Base Office

Stop by for a bag of popcorn with sweet and savory mix-ins!

*While supplies last.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Jessica Dempsey
Community Director

✉ Jessica.Dempsey@HuntCompanies.com

Kelly Bowmaker
Director of Operations

✉ Kelly.Bowmaker@HuntCompanies.com

MARCH 2026 - Trash, Recycle, & Bulk Schedule

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2-Mar	3-Mar	4-Mar	5-Mar	6-Mar
	BLUE TRASH	GREEN TRASH	GREEN RECYCLE	
		GREEN BULK		
9-Mar	10-Mar	11-Mar	12-Mar	13-Mar
	BLUE TRASH	GREEN TRASH	BLUE RECYCLE	
	BLUE BULK			
16-Mar	17-Mar	18-Mar	19-Mar	20-Mar
	BLUE TRASH	GREEN TRASH	GREEN RECYCLE	
		GREEN BULK		
23-Mar	24-Mar	25-Mar	26-Mar	27-Mar
	BLUE TRASH	GREEN TRASH	BLUE RECYCLE	
	BLUE BULK			
30-Mar	31-Mar			
	BLUE TRASH			

Frontier Crossing & On Base Housing Neighborhoods
 Jamestown Village & Freedom Terrace Neighborhoods



CUSTOMER SERVICE LINE: (866) 909-4458



LANGLEY
FAMILY HOUSING

HUNT MILITARY COMMUNITIES

RESIDENT PORTAL AND MOBILE APP

Welcome to your new online access to our community. Once activated, you can manage a variety of resident services right from your computer or mobile device.

Hunt Resident App Features and Services

-  Easy online payments with no fees for direct bank account payments
-  Enjoy 24/7 self-service account management
-  Submit and track routine maintenance requests
-  Check out upcoming community events and announcements!
-  Opt-in to SMS text

*Must know property name and zip code.
Emergency messages do not require opt-in.

SCAN ME FOR
THE MOBILE APP



Need To Make A Payment Or Submit A Maintenance Request?

These can be submitted through both the mobile application and online resident portal. Prefer not to download the mobile app? No problem! You can always access the Langley Family Housing resident service portal anytime here.

*Please **DO NOT** submit urgent or emergency requests through the mobile application or online portal! Call (757) 920-7100 for any urgent or emergency maintenance requests!

SCAN ME FOR THE
RESIDENT PORTAL



MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
01	02 Langley Leprechaun Sighting Begins TSS Kickoff Party Lucky Bingo Begins	03	04	05	06	07 Annual Hop & Hunt
08 Daylight Saving Time Starts	09	10 St. Patrick's Day Themed Craft Kits	11	12	13 Canine Veterans Day National PI Day	14
15	16	17 We Are Lucky to Have You Here!	18	19	20 First Day Of Spring Langley Leprechaun Sighting Ends Lucky Bingo Ends	21
22	23	24	25 Medal of Honor Day Pop In for Our Popcorn Bar	26	27	28
29 National Vietnam War Veterans Day	30	31				