

OCTOBER 2019

# LANGLEY INSIGHTS NEWS & STORIES



## Our President's Message



We are coming up on CEL season, and I want to encourage all of our residents to participate and here's why...

The annual CEL Survey is an important instrument for Hunt to understand what we are doing well and what we need to work to improve. The CEL survey is available to all military housing residents throughout the country. It is controlled and administered by an

independent, third-party who reports the results simultaneously to us and the Department of Defense. Across the Hunt portfolio of communities, we have an average of over 50% of our residents who respond. This response rate is statistically high, but we want to continue to encourage our residents to respond in as large numbers as possible, so we get an accurate view of what is occurring within the communities.

Our goal is 100% satisfaction. When we fall short, we want to know so we can fix any problems before they become bigger issues. We also want to know which of our communities have high satisfaction rates so we can share best practices.

We want to hear from you, and this is one of several tools we use to facilitate that. I look forward to what you have to say.

Best,

John Ehle  
President  
Hunt Military Communities

## CEL is Here

Our Annual Resident Satisfaction Survey will deploy on October 1. All surveys will be delivered to the primary email address we have on file. Take a moment to complete the survey, forward our team the confirmation email you receive to [langleyevents@huntcompanies.com](mailto:langleyevents@huntcompanies.com) and you are entered into the prize drawings. They will be held each Monday, Wednesday and Friday in October. The sooner you enter, the more chances you have to win. The grand prize is FREE RENT!

## Community Advisory Board Meetings

Langley Family Housing would like to give a huge thank you to the residents that have taken the time to attend our Community Advisory Board Meetings. You are an integral part of our success and we appreciate you. Are you interested in becoming a CAB member? Stop by our next meeting on Tuesday 10/08 at 11am in the Main Base Conference Room at 11 Burrell Loop. This will be our last meeting until February as we break for the holiday season. This is a great place to present ideas for change and items you would like to see addressed regarding Life at Langley.

## Have You Downloaded Our APP Yet?

It is an awesome way to place Routine work orders. Contact our office with any questions on how to access it.

## Don't Forget

Don't forget the Appliance Warehouse of America offers Washer/Dryer rentals for our residents at a discounted rate. It is as easy as calling 800.693.4343 and use code 1112 to secure your exclusive Hunt Military Communities rate.

## Contact Information

**Kevin Cline**  
Community Director  
[kevin.cline@huntcompanies.com](mailto:kevin.cline@huntcompanies.com)

**Teresita Akers**  
Community Manager  
[teresita.akers@huntcompanies.com](mailto:teresita.akers@huntcompanies.com)

**Jamie Williams**  
Maintenance Director  
[jamie.williams@huntcompanies.com](mailto:jamie.williams@huntcompanies.com)

**Gerard Kelly**  
Maintenance Manager  
[gerard.kelly@huntcompanies.com](mailto:gerard.kelly@huntcompanies.com)

**Chiao Ling Chesterfield**  
Maintenance Manager  
[chiaoling.chesterfield@huntcompanies.com](mailto:chiaoling.chesterfield@huntcompanies.com)

**Off Base Welcome Center**  
1798 First Street Hampton, VA 23665  
Monday-Friday: 8:30-5:30pm  
757-865-1330

**Main Base Welcome Center**  
11 Burrell Loop, Langley AFB, VA 23665  
Monday - Friday: 8:00-3:30pm  
757-766-1336

**After Hours Maintenance**  
757-766-0136



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)



# OCTOBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 Decorating Contest Kickoff	2	3 Bingo Sheets Available For Pickup	4 Remember Everyone Deployed	5
6	7 Team Spirit Sports Gear	8 Barktober Pet Photo Contest Community Advisory Board Meeting 11:00am Candy Corn Contest	9	10 After School Snacks 3:30pm - 4:30pm	11 Remember Everyone Deployed	12
13	14 Team Spirit Wear Super Heroes vs. Super Villains	15 Kid's Club Fall Craft 4:00pm - 5:00pm	16	17 Pop By Popcorn Bar 3:00pm - 5:00pm	18 Remember Everyone Deployed	19 Off Base Yard Sales 8:00am - 1:00pm
20	21	22 Deployed Spouse Mixer 6:00pm - 7:30pm	23 Resident Information Chat & Chew 5:00pm	24 Candy Corn Contest Winner Announced	25 Remember Everyone Deployed	26
27	28 Decoration Contest Winner Announced	29 Barktober Pet Photo Contest Winner Announced	30	31 Free Candy 4:00pm		

## Calendar Events

\*No RSVP required

- October 1 - Decorating Contest Kickoff
- October 3 - Bingo Sheets Available For Pickup at either office
- October 4 - Remember Everyone Deployed
- October 7 - Team Spirit Sports Gear
- October 8 - Barktober Pet Photo Contest
- October 8 - Community Advisory Board Meeting at 11:00am at the Main Base Conference Room
- October 8 - Candy Corn
- October 10 - After School Snacks from 3:30pm - 4:30pm at both offices
- October 11 - Remember Everyone Deployed
- October 14 - Team Spirit Wear Super Heroes vs. Super Villains
- October 15 - Kid's Club Fall Craft from 4:00pm to 5:00pm at both offices\*
- October 17 - Pop By Popcorn from 3:00pm to 5:00pm at Off Base Welcome Center
- October 18 - Remember Everyone Deployed
- October 19 - Off Base Yard Sales from 8:00am to 1:00pm
- October 22 - Deployed Spouse Mixer from 6:00pm to 7:30pm\*
- October 23 - Resident Information Chat & Chew at 5:00pm at Off Base Welcome Center
- October 24 - Candy Corn Contest Winner Announced
- October 25 - Remember Everyone Deployed
- October 28 - Decoration Contest Winner Announced
- October 29 - Barktober Pet Photo Contest Winner Announced
- October 31 - Free Candy at 4:00pm at both offices while supplies last



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