

JANUARY 2020

LANGLEY INSIGHTS NEWS & STORIES



Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some "big things", such as adopting the "Hunt Standard" for resident-initiated service requests and rolling out a mobile application for

residents to submit and track work orders in real-time. But we have also done the "little things," in comparison – those actions that receive less attention, but can impact our residents' lives. One example is our "Hunt Heart" program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

Best,

John Ehle
President
Hunt Military Communities

Thank you For Attending

Our Annual Polar Express event was a huge success. A special thank you to Dave at Cox Communications for all of his support and delicious cookies. We would like to thank all of the Langley Littles that came out to see Santa and ride the Polar Express train.

Congratulations

Join us in congratulating the winners of the 2019 Annual Resident Satisfaction CEL Survey Drawing. First Place Grand Prize Winners of 1 month FREE RENT goes to the Leger Family in Freedom Terrace. Second Place Winners of \$500 off January Rent goes to Beauchan Family of Frontier Crossing. Third Place Winners of \$250 off January Rent goes to the Hudson Family of Frontier Crossing.

Holiday Reminder

We have enjoyed seeing all the beautiful holiday decorations throughout the community this season. Just as a reminder that all decorations and lighting must be removed no later than January 10th. Live Christmas Trees can be put out with your bulk trash pickup.

Contact Information

Kevin Cline
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Teresita Akers
Community Manager
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Jamie Williams
Maintenance Director
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Gerard Kelly
Maintenance Manager
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Chiao Ling Chesterfield
Maintenance Manager
chiao ling.chesterfield@huntcompanies.com

Off Base Welcome Center
1798 First Street Hampton, VA 23665
Monday-Friday: 8:30-5:30pm
757-865-1330

Main Base Welcome Center
11 Burrell Loop, Langley AFB, VA 23665
Monday - Friday: 8:00-3:30pm
757-766-1336

After Hours Maintenance
757-766-0136

SAVE THE DATES

January 7

After School Snacks

January 9

Facebook Bingo

January 14

Kids Club Craft

January 16

Marcos Pizza Resident
Appreciation Day

January 17

Muffins with a Manager

January 18

Off Base Yard Sales

January 21

After School Snacks

January 23

Hot CoCoo on the Go

January 28

Chat and Chew

January 30

After School Snacks



HuntMilitaryCommunities.com



JANUARY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 Office Closed	2 Bingo Cards Available for Pick Up	3	4
5	6	7 After School Snacks 3:30pm	8	9 Facebook Bingo 6:00pm - 7:00pm	10	11
12	13	14 Kids Club Craft 4:00pm - 5:00pm	15	16 Marco's Pizza Resident Appreciation Day	17 Muffins with a Manager 9:30am	18 Off Base Yard Sales 8:00am
19	20	21 After School Snacks 3:30pm - 4:30pm	22	23 Hot CoCoea on the Go	24	25
26	27	28 Chat and Chew 5:00pm - 6:00pm	29	30 After School Snacks 3:30pm - 4:30pm	31	

Calendar Events

- January 1 - Offices Closed
- January 2 - Bingo Cards Available for Pick Up
- January 7 - After School Snacks starting at 3:30pm at the Jamestown Village Clubhouse
While Supplies Last
- January 9 - Facebook Bingo at 6:00pm - 7:00pm
See Facebook event for details
- January 14 - Kids Club Craft at 4:00pm - 5:00pm at both offices
- January 16 - Marco's Pizza Resident Appreciation Day
- January 17 - Muffins with a Manager from 9:30am at Off Base Welcome Center
No RSVP Required
- January 18 - Off Base Yard Sales at 8:00am - 1:00pm
- January 21 - After School Snacks at 3:30pm - 4:30pm at both offices
While Supplies Last
- January 23 - Hot CoCoea on the Go
*Stop by either office during normal business hours for a sweet treat
- January 28 - Chat and Chews at 5:00pm - 6:00pm at the Off Base Welcome Center
- January 30 - After School Snacks at 3:30pm - 4:30pm at both offices
While Supplies Last